



Mandurah Psychological Services Pty Ltd
22 a/b Tuckey Street
Mandurah 6210 WA
0417 968 569
www.mandurahpsychology.com.au
Health ID mandpsyc

Strictly Private & Confidential

CLIENT DETAILS

Welcome to Mandurah Psychological Services Pty Ltd (MPS)

Full Name: _____

Pronouns / Title _____ DOB: _____

Phone: _____ Email: _____

Please note - sms or emails are used to confirm appointments -Electronic Communication Consent

I consent that Mandurah Psychological Services can provide their services and communicate with me via mobile phone, messages, email and any kind of online communications, provided that these communications comply with privacy regulations.

Signature Date

Address: _____

Suburb: _____ Postcode: _____

Postal: _____

Referral Private [] or Referral []

Medicare Number: Patient No. IRN (.....) Exp

Referring Practitioner : Provider #

Referral Date :

Emergency Contact : _____

Relationship: _____ Ph: _____

Email _____

I accept responsibility for the payment of accounts for this service within 7 days of my appointment. The fees for this service (as at 1/7/2023 Psychologist \$200/\$235p/hr - Counsellor \$120.00/\$195p/hr) have been disclosed to me. Please note a fee of \$95.00 will be charged for non-attendance if no prior notice (>24 hours) has been provided to alter an appointment.

Signed : Date :

Please read, complete and return this form before attending your first appointment

Mandurah Psychological Services charge well below the recommended fee for a 50min Std consultation.

**The Australian Psychological Society recommended fee is \$300.00 for a 50min consultation.*

Registered Psychologist Individual Consult \$200.00 / Couples \$235.00

Registered Counsellor Individual Consult \$120.00 / Couples \$195.00

Guardian \$200.00

IQ Testing/Report preparation - Std APS rates

MEDICARE REBATES - For those who access our services under a GP Mental Health Care Plan (MHCP), you may be eligible for a Medicare rebate, which is currently \$93.35 for a Registered Psychologist consultation. **Medicare rebates are not available with services provided by a Counsellor.**

BULK-BILLING - Mandurah Psychological Services does not provide bulk-billing services.

HEALTH FUND REBATES - Several private health funds cover services from Regd Psychologists & Regd Counsellors, whilst others only provide cover at specialist levels. **Please check with your private health fund.**

CANCELLATION POLICY - **Less than 24 hours notice and non-attendance will incur part/full consult fee (\$200.00).** Medical certificates will be accepted if you have been ill and were not able to provide such notice. It is important that if you can't make your appointment to phone and reschedule as soon as possible, as the appointment could be reassigned to another client.

OUR LOCATION: 22a/b Tuckey Street, Mandurah, WA, 6210

PRACTICE PRIVACY POLICY - Privacy laws in Australia regulate the way MPS handles your personal information. This includes protecting the access to, storage of and disposal of confidential records.

As a client, you have rights to confidentiality. An explanation will be given 'up front' to all clients, that the Psychologist / Counsellor is obligated to breach confidentiality and tell a third party, if they disclose information that causes the Psychologist / Counsellor to be concerned about their welfare or safety.

The Psychologist / Counsellor will endeavour to obtain the consent of the young person, or those unable to give voluntary consent, to direct their concern to the relevant party.

I agree I will not make any audio/visual recordings of this consultation unless this is discussed with the psychologist first.

You are entitled to access personal information held about you as a current or past client. Informed written consent will be obtained from you, prior to sharing your personal details with other organizations that share a legitimate professional interest in you and your welfare.

The limits to client confidentiality are restricted where a court of law requests personal records and information.

This service abides by the Australian Psychological Society's Code of Ethics and is unable to enter dual roles by providing professional services to close friends or relatives, its employees and supervisors.

PURPOSE OF HOLDING INFORMATION - Your information is held to assist in assessment, diagnosis and intervention at the discretion of the psychologist. The information documents the ongoing of each session for the provision of providing informed psychological services.

CONCERNS - If you have concerns about the management of your personal information, please inform your Psychologist at Mandurah Psychological Services. You can receive a copy of the National Privacy Principles describing your rights and how your information should be handled. If you do wish to lodge a formal complaint about the way in which your personal information is being handled, you may contact the Office of the Federal Privacy Commissioner on 1300 363 992. Whilst we take all COVID safe precautions, and our staff are fully vaccinated, Mandurah Psychological Services Pty do not accept responsibility for any transmission of COVID. Please follow Govt Regulations re Covid Mandates.

I have read and accepted the terms stipulated in the above service agreement and understand the conditions of this service.

Client Signature : _____ **Date :**